ERGONOMICS in Early phase design in Industry

"ERGO 2018: Human Factors in Complex Systems and Environments" St. Petersburg 3.-7.7.2018

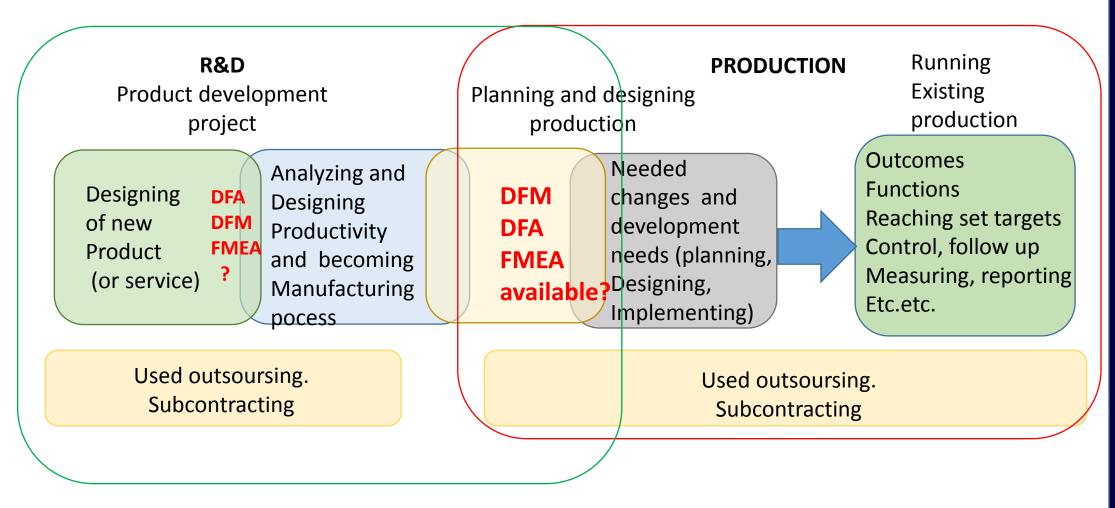
Elina Parviainen



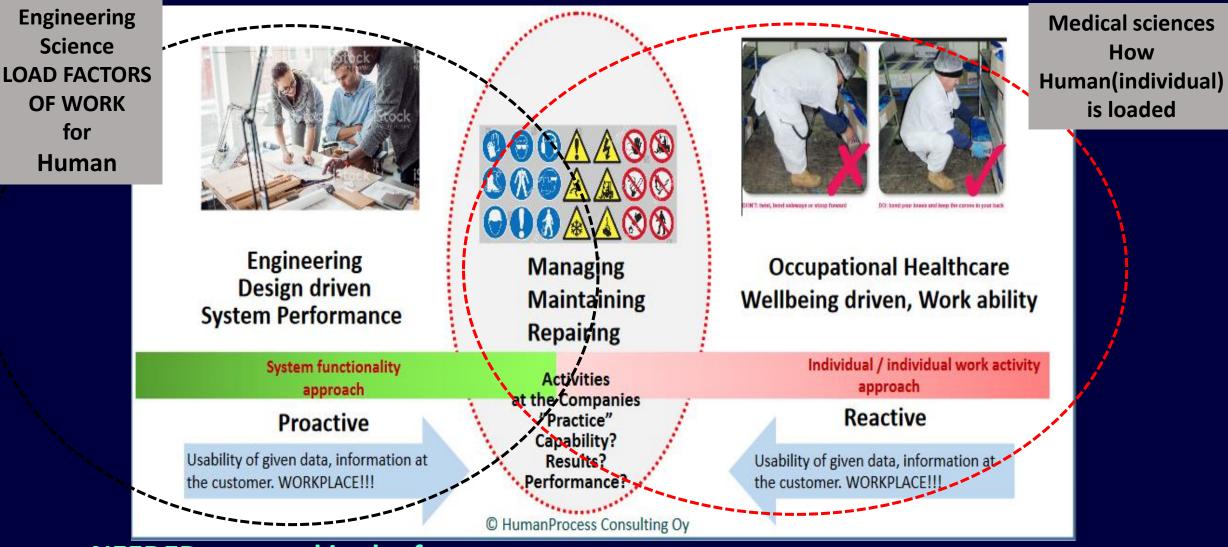
lumanProcess Consulting Ltd Finland

GUESTIONS TO BE ANSWERED

- What are the necessary conditions that are needed for doing ergonomics?
 - On National level?
 - On Company level?
- What are the differences in understanding of ergonomics between Ergonomists and enterprices in practice?
 - Research?
 - Management and designers at companies?
 - Education?
 - Consultants?
- Current status?
- Target?
- Actions to be done?



PROACTIVE OR REACTIVE ERGONOMICS?



TODAY

NEEDED now and in the future

ENGINEERING PRINCIPLES AND ERGONOMICS FIT TOGETHER \rightarrow INDUSTRIAL ERGONOMICS

Definition of Industrial Engineering

 "Industrial Engineering is concerned with the design, improvement, and installation of integrated systems of men, materials, equipment and energy. It draws upon specialized knowledge and skill in the mathematical, physical and social sciences together with the principles and methods of engineering analysis and design to specify, predict, and evaluate the results to be obtained from such systems".

Industrial Engineering Standards in Europe (The IESE Project) http://www.iestandards.eu/

> Funded by the Leonardo EU Program Life Long Learning

IEA Strategy

Ergonomics is a system approach, design driven and it has two outcomes Performance of the system and wellbeing

Science, theory, principles

HUMAN FACTORS + SYSTEM = ERGONOMICS

Focus on

- Product/ service
- Work /action
- Work environment
- Used methods, tools and technologies
- Set targets for the actions



Human Factors

In relation to:

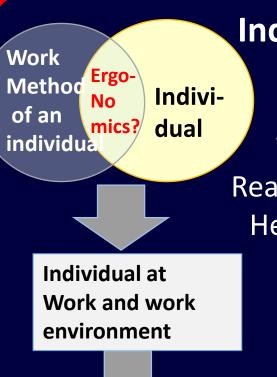
- Action in focus
- Environment
- Used methods, tools and technologies
 - Used methods
 - Set targets
 - <u>"Human Technology"</u>

Physical Cognitive Organizational

Overall capability of the system

ACTIVITY IN TODAY....

The work in question Work environment Work tasks Work methods Requirements for the human In the work in question Set targets for the work in the company Capability of the company to use ergonomics Etc.



Individual character and capabilities

Suitability in the work in question Way of acting in the work in question Reaching the targets in the work in question Health and safety at the work in question Motivation and individual targets Wellbeing at work Etc. Studying worklife through individuals

Using ergonomics science, theories and principles **NOT IN FOCUS**

IN FOCUS

ERGONOMICS IN INDUSTRY IS AN IMPORTANT PART OF PRODUCTIVITY

Productivity

Shigeyasu Sakamoto

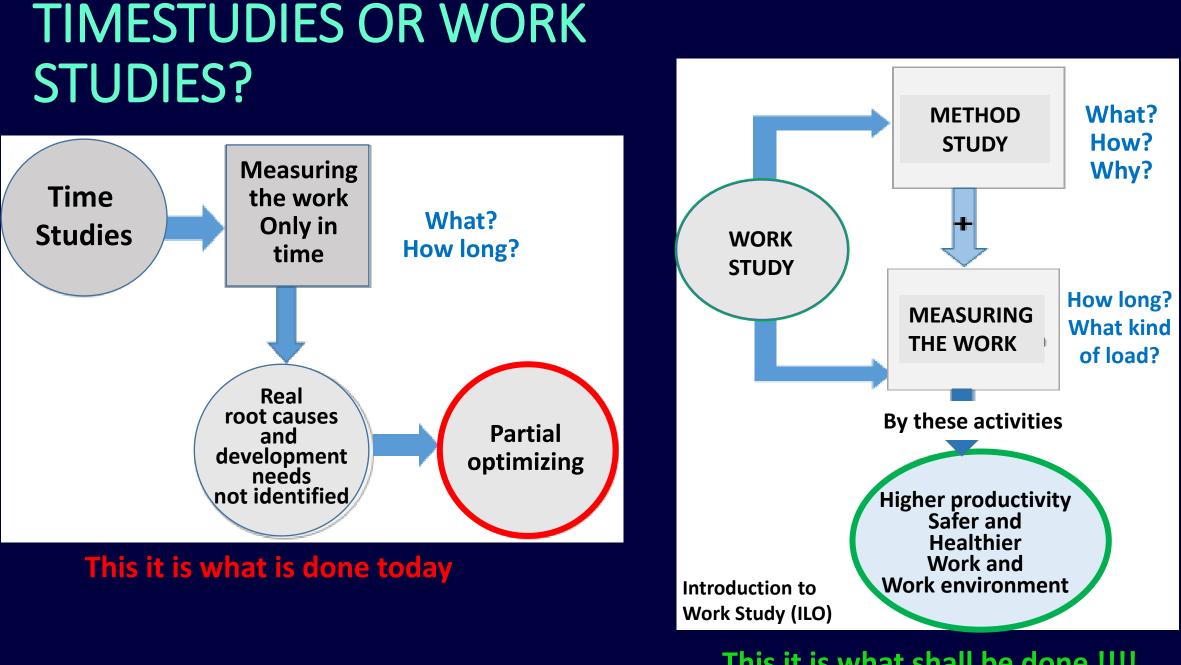
Method x Performance x Utilization

Work Method How good?

Performance How exclusive?

> Utilization How long?





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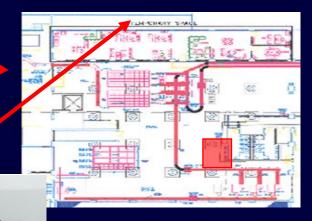
This it is what shall be done !!!!

FROM PRODUCT TO WHOLE PRODUCTION

Different

Systems in connection to whole

System...



Production type in relation to product and used technologies and manufacturing methods in relation to set targets. Structures, functions, health, safety, productivity. Including supportive funktions Like cleaning, filling materials, conveying, repairing Etc.

MANUFACTURABILITY (DFM)

<u>Used technologies</u>, automaton, semiautomation, robotics, machines, Equipment, systems (SW) and methods for manufacturing and producing.

TECHNOLOGY DEVELOPMENT (NEEP)



Product spesific tools, usability, safety, ergonomics, quality etc. TOOL DESIGN (PSPHW)

Product, materials, parts, assemblybility, assembly methods, handling of parts quality requirements etc. From human factors and productivity point of view. **PRODUCT DESIGN (DFA)**

HUMAN BEHAVIOUR IS GUIDED BY THE STRUCTURES, SYSTEMS AND WAYS OF WORKING IN THE ORGANIZATION

OPERATIVE MANAGEMENT

The DATA and KNOWLEDGE The management use? What, for what, how, why? Decision making How, based on what, Where does effect? WHEN?

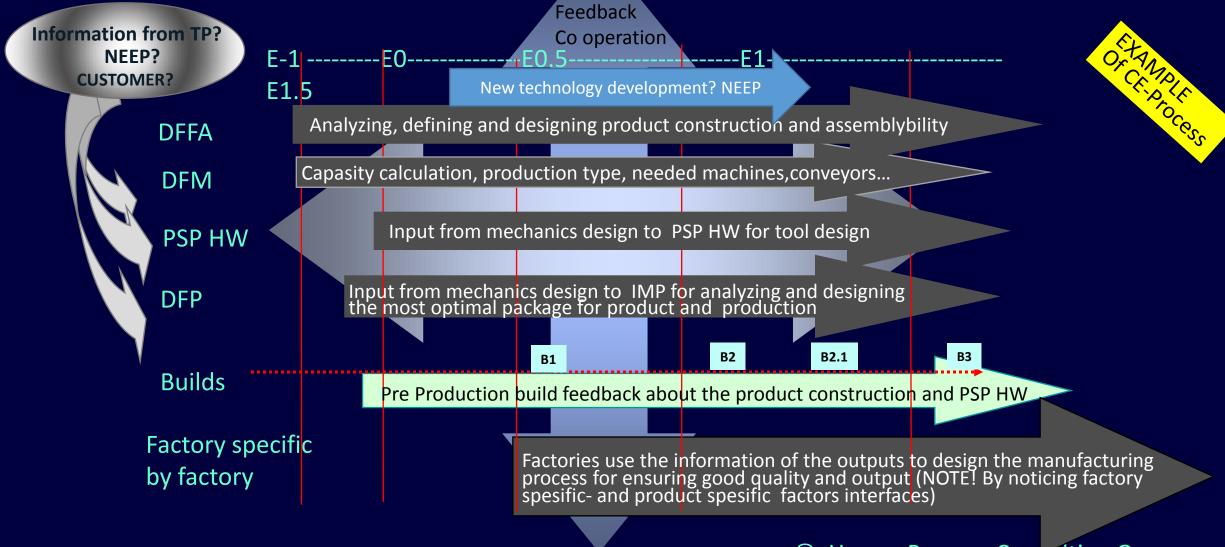
OPERATIVE ACTIONS

What kind of operational Planning? Metrics that used? How implemented? How to be used? What kind of follow up? What`s measured? WHY? Where and how reported? WHY?

How operations Are running? How used? How controlled and Followed? What is measured? WHY? Where reported? HOW AND WHY?

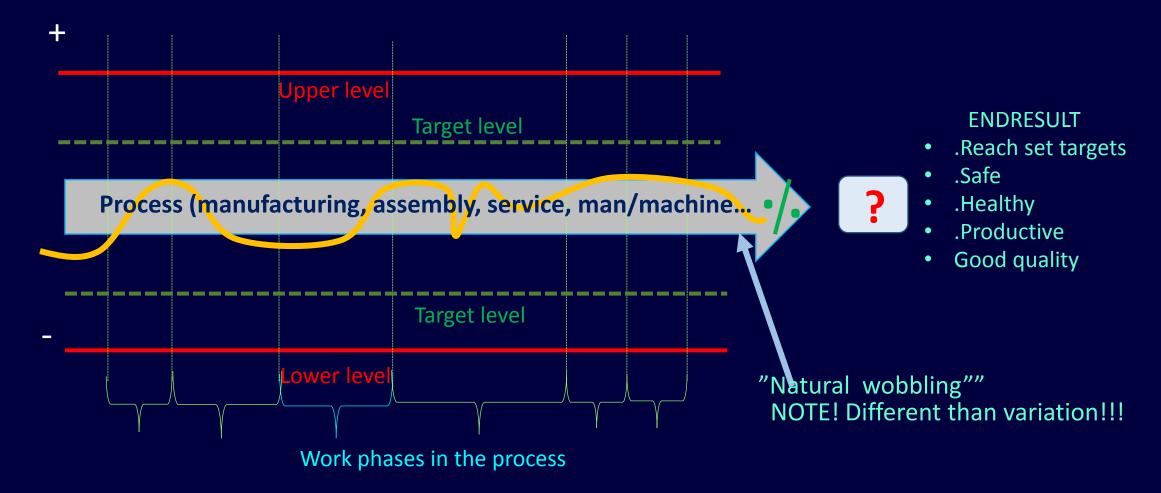
TRANSPARENCY!!! ("Scientific management, ILO")

SYSTEMATIC APPROACH IN ORGANIZATION IS THE BASE FOR ERGONOMICS IN DESIGN AND CO-OPERATION



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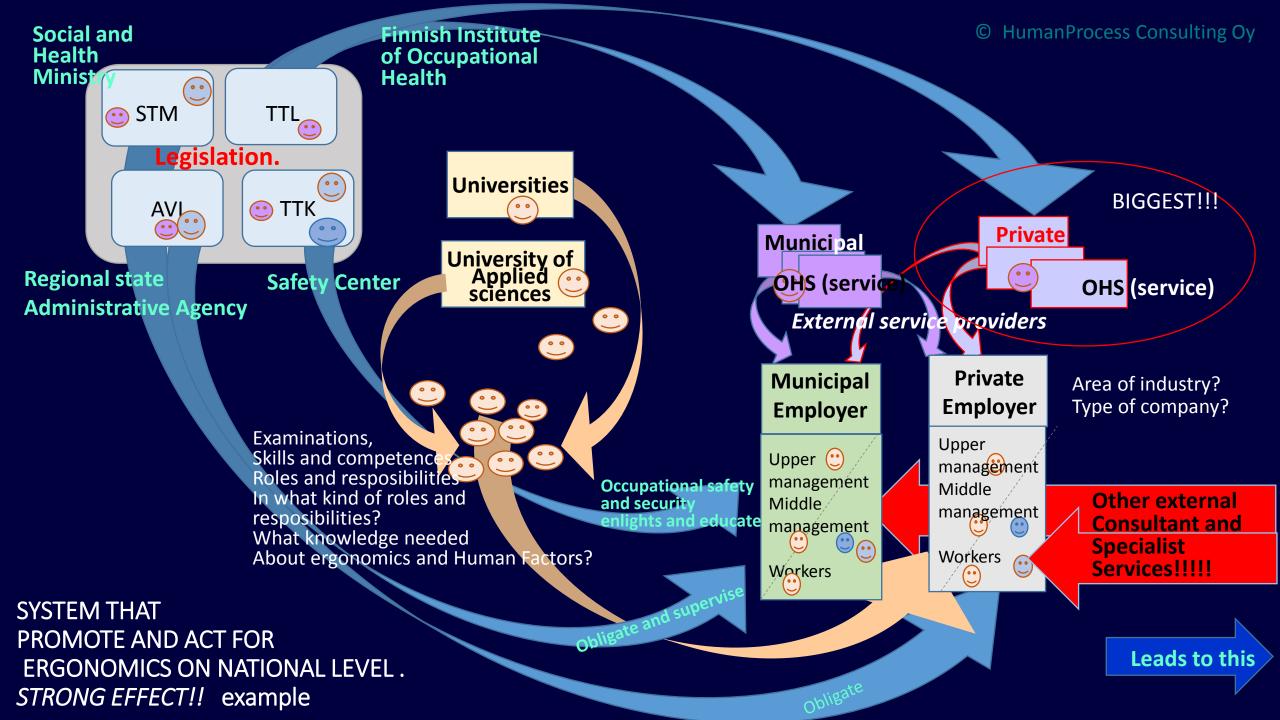
PERFORMANCE OF A PROCESS (SYSTEM)



ARE HUMAN FACTORS INCLUDED IN NATIONAL LEVEL ACTIVITIES?

The machine that enables ergonomics?





MARKETING AND IMPLEMENTING ERGONOMICS

The real need for ergonomics in practice?

Company in Question

- Structure of organization
- Industrial area
- Internal skills, and competences
- Systems in use
- Way of working
- Customer requirements
- Co-operation partners
 Etc.

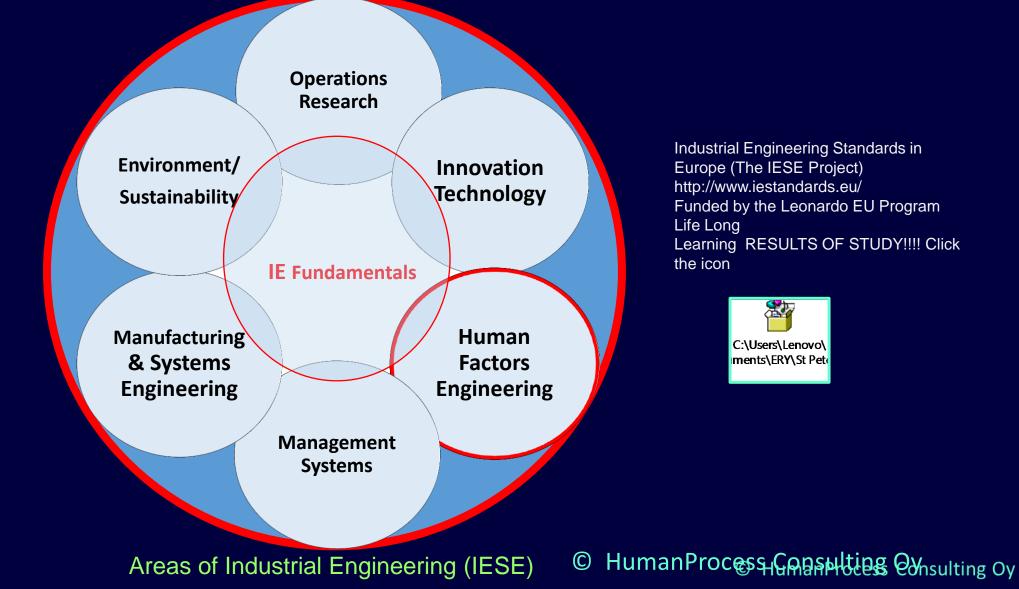
Ergonomists need skills and Competences in:

- Studying customer`s systems
- Defining needs in co-operation with the customer
- Marketing services
- Making Productizing
- Managing projects Ergonomists need clarity in the role when acting as an ergonomist!!

ERGONOMICS services, products, education, coaching, Consultation etc.

WHAT`S AVAILABLE? BY WHOM?

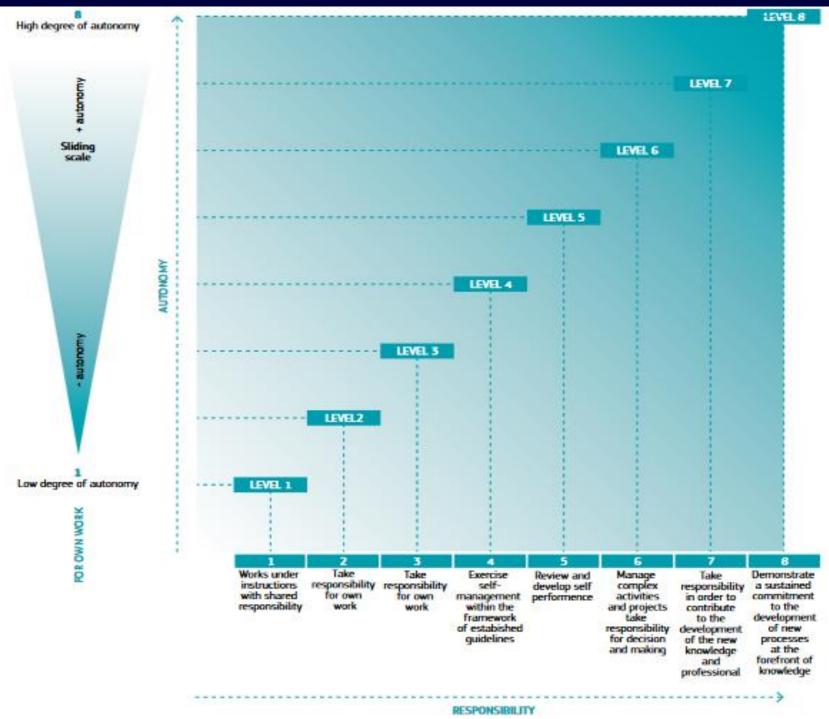
WHAT COULD BE THE FUNDAMENTALS OF ERGONOMICS COMPARED TO INDUSTRIAL ENGINEERING?



Industrial Engineering Standards in Europe (The IESE Project) http://www.iestandards.eu/ Funded by the Leonardo EU Program Life Long Learning RESULTS OF STUDY!!!! Click the icon



Education and Culture DG Lifelong Learning Programme



HOW ABOUT HAVING AN DESCRIPTION OF LEVELS in CAPABILITY TO DO ERGONOMICS?



Ergonomics play a remarkable role!!! IoT and Industry 4.0

FUTURE???

WORK IN FUTURE? INDUSTRY IN FUTURE? ERGONOMICS IN FUTURE?

COMPANIES ABILITY TO ANALYZE OWN SITUATION? DEFINE NEEDS, ASK FOR HELP IN DESIGN

HOW WELL OWN STATUS IS KNOWN? How in detail the Organization's processes are studied, described and documented?

Be prepared for this!!!!

Reshape this!!!!

Let's help each others to find a road to actions to implement Ergonomics in daily design in industry

THANK YOU!!!!

Elina Parviainen HumanProcess Consulting Oy HUMAN FACTORS

> INDUSTRY NEEDS